

Annex No. 2 to the General Business Conditions

OUTSOURCE LIST

(as of 21 December 2018)

**Outsourced Activities Connected to Financial and
Supplementary Financial Services**

Activity	Entity executing outsourced activity		Term
	Name	Registered office	
Personification of bankcards	ANY Biztonsági Nyomda Nyrt.	1102 Budapest, Halom u. 5.	From 15/11/2013 for indefinite term
Processing of bankcard data by the IT programs of ATM-s	CJSC Ukrainian Processing Center	Ukraine, Kyiv 04073 Moskovsky Ave 9, Bldg. 5, 2nd floor PO Box 65	From 01/09/2017 for indefinite term
Operation of SMS Banking service	Díjbeszedő Informatikai Kft.	1117 Budapest, Budafoki út 107-109.	From 12/03/2001 for indefinite term
SWIFT service Global Pay Plus service Monitoring of transactions	Centralised Raiffeisen International Services & Payments S.R.L.	B-dul Dimitrie Pompei, nr 9-9A, Bucharest	From 13/07/2017 for indefinite term
Document storage	Iron Mountain Magyarország Kft.	1093 Budapest, Czuczor u. 10.	From 25/07/2011 to 25/07/2019
Generation of customer letters, notices, and DM material	Drescher Magyarországi Direct Mailing Informatikai és Nyomdai Kft.	1097 Budapest, Gyáli út 31.	From 17/09/2009 for indefinite term
Communication services connected to CRM activity	LEAD Generation Kft.	1036 Budapest, Lajos u. 48-66.	From 10/05/2010 for indefinite term
Delivery and filing of documents at land register offices	Exped Kft.	1093 Budapest, Vámház krt. 11.	From 16/08/2018 to 16/08/2019
Document handling tasks	PQS International Hungary Kft.	1095 Budapest, Mester u. 29-31.	From 26/02/2015 to 31/12/2018
Processing and digitisation of documents issued by authorities	DoqSys Szolgáltató Kft.	2113 Erdőkertes, Csíz utca 18.	From 12/06/2013 for indefinite term
Market research	Scale Research Piackutató és Tanácsadó Kft.	1074 Budapest, Dohány utca 12-14.	From 17/04/2015 to 31/01/2019
Software development activities related to IT system developments	BCS Business Consulting Services Kft.	1118 Budapest, Rétköz u. 5.	From 21/07/2016 for indefinite term
Digital asset management tasks	BSCE Tanácsadó és Informatikai Kft.	1134 Budapest, Róbert Károly krt. 82-84.	From 17/07/2016 for indefinite term
Digital asset management, development and system operation tasks	Schönherz Iskolaszövetkezet	2131 Göd, Jávorka Sándor u. 18.	From 16/02/2017 for indefinite term
System support	Guidance Informatikai Szolgáltató és Tanácsadó Kft.	1161 Budapest, Rákosi út 93.	From 09/11/2017 for indefinite term
Development, system operation	Enrol Consulting Kft.	1134 Budapest, Tüzér u. 30.	From 04/08/2016 for indefinite term
Digital asset management tasks	Advocate Business Consulting Kft.	1122 Budapest, Hajnóczy József u. 3. fsz/1.	From 01/10/2014 to 31/07/2019

Activity	Entity executing outsourced activity		Term
	Name	Registered office	
Security audits	Silent Signal Kft.	1131 Budapest, Rokolya u. 1-13.	From 10/10/2016 for indefinite term
Digital asset management tasks	IDBC Creative Solutions Kft.	1071 Budapest, Rákóczi út 70-72.	From 18/11/2016 for indefinite term
Ensuring the use of account switching process supporting IT application	GIRO Elszámolásforgalmi Zrt.	1054 Budapest, Vadász u. 31.	From 27/10/2016 for indefinite term
Digital asset management, development	NESS Hungary Kft.	1115 Budapest, Bartók Béla u. 105-113.	From 13/10/2017 to 31/07/2019
System support	Trasset Systems Kft.	1051 Budapest, Vörösmarty tér 4. 5.em.	2011.01.01-től for indefinite term
System support	SmartX Solutions Kft.	1117 Budapest, Budafoki út 209.	From 2018.01.01 to 2018.12.31.
System support	SmartX Solutions Kft.	1117 Budapest, Budafoki út 209.	From 2018.02.01 to 2018.12.31.
Software development	T-Systems Magyarország Zrt.	1117 Budapest, Budafoki út 56.	From 2018.04.05 to 05/04/2019
Document management	XEROX Magyarország Kft.	1138 Budapest, Madarász Viktor u. 47-49. 2.ép.B/2.	2018.06.12-2021.07.01.
Cloud services	ORACLE Hungary Kft.	1095 Budapest, Lechner Ödön fasor 7.	From 2018.06.28 for indefinite term
Development, system operation, customer identification tasks	NETLOCK Informatikai és Hálózatbiztonsági Kft.	1101 Budapest, Expo tér 5-7.	2018.12.21-2020.06.30.

Outsourced Activities Connected to Investment and Supplementary Investment Services

Activity	Entity executing outsourced activity		Term
	Name	Registered office	
Operation of GTS (Global Treasury System), WSS (Wall Street System), Bloomberg and Reuters systems	Raiffeisen Bank International	1030 Vienna, Am Stadtpark 9.	From 05/12/2008 for fixed term of 10 years
Document storage	Iron Mountain Magyarország Kft.	1093 Budapest, Czuczor u. 10.	From 25/07/2011 to 25/07/2019
SWIFT service Global Pay Plus service Monitoring of transactions	Centralised Raiffeisen International Services & Payments S.R.L.	B-dul Dimitrie Pompei, nr 9-9A, Bucharest	From 13/07/2017 for indefinite term
Generation of customer letters, notices, and DM material	Drescher Magyarországi Direct Mailing Informatikai és Nyomdai Kft.	1097 Budapest, Gyáli út 31.	From 17/09/2009 for indefinite term
Document handling tasks	PQS International Hungary Kft.	1095 Budapest, Mester u. 29-31.	From 26/02/2015 to 31/12/2018
Processing and digitisation of documents issued by authorities	DoqSys Szolgáltató Kft.	2113 Erdőkertes, Csíz utca 18.	From 12/06/2013 for indefinite term
Market research	Scale Research Piackutató és Tanácsadó Kft.	1074 Budapest, Dohány utca 12-14.	From 17/04/2015 to 31/01/2019

Activity	Entity executing outsourced activity		Term
	Name	Registered office	
Provision of Monolith system support services	Monolith Systemhouse International s.r.o.	94301 Sturovo, Hlavná 11.	From 19/07/2016 for indefinite term
Software development activities related to IT system developments	BCS Business Consulting Services Kft.	1118 Budapest, Rétköz u. 5.	From 21/07/2016 for indefinite term
Digital asset management tasks	BSCE Tanácsadó és Informatikai Kft.	1134 Budapest, Róbert Károly krt. 82-84.	From 17/07/2016 for indefinite term
Digital asset management, development and system operation tasks	Schönherz Iskolaszövetkezet	2131 Göd, Jávorka Sándor u. 18.	From 16/02/2017 for indefinite term
Development and system operation tasks	Enrol Consulting Kft.	1134 Budapest, Tüzér u. 30.	From 04/08/2016 for indefinite term
Digital asset management tasks	Advocate Business Consulting Kft.	1122 Budapest, Hajnóczy József u. 3. fsz/1.	From 01/10/2014 to 31/07/2019
Security audits	Silent Signal Kft.	1131 Budapest, Rokolya u. 1-13.	From 10/10/2016 for indefinite term
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System support	Guidance Informatikai Szolgáltató és Tanácsadó Kft.	1161 Budapest, Rákosi út 93.	From 09/11/2017 for indefinite term
System support	Trasset Systems Kft.	1051 Budapest, Vörösmarty tér 4. 5.em.	2011.01.01-től for indefinite term
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Other Outsourced Activities

Activity	Entity executing outsourced activity		Term
	Name	Registered office	
Social security related and payroll accounting tasks	RB Szolgáltató Központ Korlátolt Felelősségű Társaság	4400 Nyíregyháza, Sóstói út 31/b	From 04/02/2014 for indefinite term